Terms & Conditions – Tennis & Padel Courts

These General Terms & Conditions govern the booking and use of the tennis and padel courts operated by Moda Sport. By making a booking, the customer confirms that they have read and fully accepted these rules.

1. Booking

- Bookings can be made online, by phone or in the shop.
- Bookings are made in the customer's name and are valid only for the time slot reserved.
- The customer is responsible for checking the date, time and sport (tennis or padel) before confirming.

2. Payment

- Payment may be requested at the time of booking or before accessing the court.
- Prices are those published on the website or displayed at the facility and include VAT.

3. Cancellations & Changes

- Bookings can be changed or cancelled free of charge up to 24 hours in advance.
- For cancellations after this deadline or in the event of a no-show, the full amount may be charged.
- Any changes are subject to court availability.

4. Late Arrival

- The court is reserved exclusively for the booked time slot.
- Late arrival does not entitle players to extend their playing time beyond the assigned slot.
- After 15 minutes without notice, the booking may be considered cancelled.

5. Use of the Court

To ensure safety and quality of play, players must:

- wear sports shoes suitable for the court surface;
- behave respectfully towards other players and staff;
- vacate the court at the end of the booked time slot;
- use equipment and changing rooms properly.

Damaging nets, fences, lighting or any other part of the facility is prohibited.

6. Bad Weather

- Outdoor courts are subject to weather conditions.
- In the event of rain or if the court is unplayable, the booking may be rescheduled or refunded at the management's discretion.

7. Liability

- Players use the facility at their own risk.
- Moda Sport is not liable for injuries resulting from improper use of the court or of personal equipment.
- Personal belongings left unattended remain the responsibility of their owner.

8. Damage

Customers who cause damage to the facility or equipment, whether intentionally or through improper use, will be required to cover the cost of repair or replacement.

9. Minors

Minors may use the courts only under the responsibility of a parent, guardian or accompanying adult.

10. Data Protection

Personal data is processed in accordance with Regulation (EU) 2016/679 (GDPR) solely for the management of bookings and the services requested.

11. Acceptance of Terms

By booking a court, the customer confirms that they have read, understood and accepted these General Terms & Conditions.